Terms of Service

This website is copyright protected. Please read these Terms of Service carefully before making use of this website and our services. By using this website, you agree to our Terms of Service.

Agreement

The following sections describe the Terms of Service between the customer and Euro Lottery Services.

1. Web customer.

You must be at least 18 years (or older) of age to use this website. If you reside or are physically located in a jurisdiction where the legal age to order lottery tickets is not 18 years of age (e.g., 21 years of age), then to order lottery tickets, the customer must be of legal age as required in that jurisdiction.

2. Our service.

When ordering a lottery ticket through our services, you are placing an order for a lottery ticket and not purchasing a lottery ticket directly. We buy lottery tickets at licensed retailers in the jurisdiction where your order was placed in your name and on your behalf. Our service includes the purchase of your lottery tickets. Managing and placing a scan of your lottery tickets in your Account My ELS and we transfer winnings commission free to your bank account.

3. Lottery tickets.

Lottery tickets will be secured by Euro Lottery Services and will not be distributed. Lottery tickets for a lottery draw must be purchased before the closing time prior to the

respective lottery d... Lottery Services endeavours to make every reasonable

control of the Euro Lottery Services, Euro Lottery Services will purchase lottery tickets for the next available lottery draw.

Lottery tickets will be processed and posted allowing customers to view their lottery tickets online. The numbers on each lottery ticket will also be posted on the syndicate platform for group players (syndicate players) to view. Euro Lottery Services will record the winning numbers for the corresponding lottery draw. In the event incorrect information is sent to a customer, the customer shall not be entitled to any claim based on the receipt of this information. You agree to immediately notify Euro Lottery Services upon receipt of erroneous information and hereby waive any claim against Euro Lottery Services for the receipt of such erroneous information.

Lottery tickets can only be sold by authorised lottery agents/retailers. Euro Lottery Services is a lottery courier service that does not sell lottery tickets, but rather takes orders from customers and will acquire lottery tickets on your behalf from licensed authorised lottery agents/retailers. Lottery tickets are purchased in person by Euro Lottery Services or one of its representatives from an authorised lottery agent/retailer in each respective country ore state that we offer our service. The country ore state where the winnings are won may be given the identity of the winners. Euro Lottery Services will not receive a share in any individual lottery ticket or Group players (syndicate players) lottery tickets owned by a customer ore any My ELS lotto account created on the website.

4. Service fee.

When all necessary payments are successfully fulfilled, you as the customer are the owner of the lottery tickets that you have ordered through our service. For each lottery ticket you have purchase a small service fee is included. You will also be entitled to receive 100% of the winnings falling on the lottery tickets without any additional service costs.

5. Lotto Bonus.

Lotto Bonus is not real money and can not be paid to a bank account. Lotto Bonus can only be used when ordering new lottery tickets.

6. Refunds.

Once a player has confirmed the purchase of lottery tickets, Euro Lottery Services is

7. Personal Account My ELS.

All lottery tickets are securely stored for you in your Personal Account My ELS. You can see and check your lottery tickets in your Personal Account My ELS. On your Personal account My ELS you will see a detailed picture (scan) of your lottery tickets. The lottery ticket contains the numbers you play. Besides your numbers, you will find the number of draws, date of purchase also on it.

After a ticket order is placed, a new page is showing two orange buttons. One of these orange buttons is the download button of the order confirmation from the actual tickets just ordered. Ore in your own time and at your own discretion, you can also find the download button in your Personal Account My ELS under Transactions by choosing a specific Month and then choose a "Order & Confirmation" of a specific date and scroll down.

Euro Lottery Services will send you on regular basis promotional emails to inform you about the lotteries and the lottery results. In addition, Euro Lottery Services also informs you about all your winnings through your Personal Account My ELS. Euro Lottery Services also offers you the possibility to view the status of your subscription or purchased lottery tickets and other information about your participation. All this information is visible on a password-protected page in your Personal Account My ELS.

8. Order form.

You can use the order form on the website in two ways. You can enter your own favourite lucky numbers or you can choose a "Quick Pick". A "Quick Pick" is the easy way to order your lottery tickets. With a "Quick Pick" your numbers will be selected randomly from the computer.

9. Closing time.

The closing time for processing your lottery tickets depends on the lottery you have chosen. Lottery tickets ordered after closing time will be processed for the next lottery draw.

10. Winnings.

know that: you are responsible for reporting Euro Lottery Services if you are the winner. In certain circumstances, e.g. if you win the jackpot or if the lottery organisation needs more information to verify your identity, that organisation can expect you to collect your prize personally.

10.1. Treatment of the prize money:

(a) Won prize money automatically goes to Euro Lottery Services and is automatically added to your Account My ELS.
(b) If your winnings are more than € 500. Euro Lottery Services will send you an official lottery pay out form that you must complete, sign and then send back to us to receive your prize. Euro Lottery Services will use this registration form and your lottery ticket to claim your prize. The lottery organisation will transfer the winnings directly to your bank account ore sends you a paycheque that has been issued in your name.
(c) If the related Lottery Organisation requires you to be present (for example, if you are the jackpot winner or if the related Lottery Organisation requires it for a reason), you must personally collect the Winning Lottery Ticket ore Lottery Ticket Share from our office. We will arrange for one of our representatives to meet you at our offices (or another location of our choice) in the country of the Lottery Organisation ("Territory") and hand-deliver your Winning Lottery Ticket or Lottery Ticket Share to you. You agree to cooperate with Euro Lottery Services, or its representative, to facilitate you taking possession of the Winning Lottery Ticket or Lottery Ticket Share. You agree that prior to you taking possession of your Winning Lottery Ticket or Lottery Ticket Share you must first sign a legal waiver and release stating that you (i) have taken, or are taking, possession of the Winning Lottery Ticket or Lottery Ticket Share; (ii) are personally responsible for collecting the Prize directly from the related Lottery Operator; and (iii) and you waive any legal or equitable claims, rights or remedies you may have against Euro Lottery Services, and the Local Representative, with respect to your collection, or non-collection, of the Prize. Under no circumstances shall Euro Lottery Services have any obligation to pay you an amount equal to what a Lottery Organisation may fail to pay you in connection with any Prize.
(d) Lottery players are responsible for all costs related to the collection of the prize and / or the handling of the winning lottery ticket.

10.2. Proof of Identity (KYC)

Euro Lottery Services ensure strict adherence to lottery regulations for anyone wishing to order a lottery ticket. ELS Lotto’s compliance protocols include:

A. Serving as a lottery courier for the ordering of lottery tickets from licensed retailers.

B. Requiring age-verification to ensure players are legally eligible to order lottery

gambling of any type is or can become a problem. We've included tools to ensure a healthy, fun environment.

Euro Lottery Services adheres to Anti-Money Laundering principles. When a customer register a account ore requests to pay out their wallet, our accounts department may require some or all of the following proof of identity and address: A copy of your government-issued photo ID (such as passport, driving licence or ID card); A selfie of yourself while holding your government-issued photo ID (such as passport, driving licence or ID card); A copy of a recent (past 3 months) utility bill; A recent bank ore credit card statement.

10.3. Taxes.

By accepting our Terms of Service, you are the only person responsible for paying all taxes related to the income you receive as a result of the prize money you earn. Gaming tax is paid on a prize won. With some lotteries this is levied in advance. You also agree that the relevant lottery organisation can retain part of your winnings and, if necessary, transfer them on your behalf to the relevant tax authority.

For exact information we advise you to consult the website of the official lottery organisation. Also check the tax rules in the country where you live, in addition to the information we provide to you, local taxes may apply. The level of payment may differs per country.

10.4. In your Account My ELS, you can choose to pay out your wallet (transfer to your own bank account) or you can use it to order new lottery tickets.

10.5. The minimum pay out amount is € 10 and the customer is responsible for any bank transfer fees arising from the transfer transaction. If you have less than € 10 in your wallet, you have two options. You can wait for more winnings, or you can order new lottery tickets.

11. Non-payments of Winnings.

11.1 We may void and shall be entitled not to pay any Winnings if:

(a) if you lottery ticket order is placed after the closing time;
(b) If we become aware of an error in relation to the lottery ticket order and we are not able to contact you to correct the error or confirm the lottery ticket order before the relevant lottery draw;
(c) if you charge back any lottery ticket order relating to your Account My ELS without

our consent;

(f) if you are being involved in any collusion or fraud-related activities in relation to the placing of the ticket order, the operation of your Account My ELS or otherwise in connection with the Website or the services offered via it, including the Services;
(g) Less than 18 years old;
(h) In breach of any material provision of these Terms of Service;

11.2 If any lottery ticket order is voided in accordance with clauses 11.1 (a), (b) or (c), we will offer the you the option of placing any lottery ticket on the next relevant lottery draw or crediting it to your Account My ELS with the sum of money representing such voided lottery ticket order. If any lottery ticket order is otherwise voided by us in accordance with this clause 11, the relevant lottery ticket order shall be forfeited to us. In the event that a lottery ticket order is placed by someone under 18 years old, we shall be entitled to retain that lottery ticket order or return the lottery ticket order to the legal guardian of such person as we will in our discretion decide and as we may decide is in accordance with local law.

12. Errors.

12.1 We will use reasonable endeavours to avoid any error in the odds provided by us in relation to lottery ticket order and any other information published on the Website, the acceptance of lottery ticket order, registration or other action in respect of your Accounts, notification of Prizes and Winnings or otherwise in respect of the operation of lottery ticket orders, Account My ELS, the Services and the Website, and reserve the right to correct any errors, but beyond this no warranty is given.

12.2 Where we become aware of an error affecting you in relation to a lottery ticket order or lottery Draw prior to the relevant Deadline for such lottery Draw, we will use reasonable endeavours to inform you of the error and to offer you the choice of keeping the ticket order or confirming or voiding the lottery ticket order. In the event that we cannot contact you, the terms of clause 11.1 (b) shall apply.

12.3 You shall immediately notify us if any funds are credited to your Account My ELS in error. Should such a mis-credit occur, the funds in question shall not be withdrawn or otherwise used by you, and we reserve the right to withdraw or recover these funds.

13. Termination.

13.1 We may terminate, vary or suspend your access to your Account My ELS/our Services immediately and without prior notice:

(a) If you breach these Terms of Service;

14. Written communications.

Applicable laws require that some of the information or communications we send to you should be in writing. When using the Website, you accept that communication with us will be mainly electronic. We will contact you by email or provide you with information by posting notices on the Website. For contractual purposes, you agree to this electronic means of communication and you acknowledge that all notices, information and other communications that we provide to you electronically comply with any legal requirement that such communications be in writing.

15. Events outside our control.

15.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Terms of Service that is caused by events outside our reasonable control ("Force Majeure Event").

15.2 A Force Majeure Event includes any act, event, non-happening, omission or accident beyond our reasonable control and includes in particular (without limitation) the following:

(a) Strikes, lock-outs or other industrial action;
(b) Civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war;
(c) Fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster;
(d) Impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport;
(e) The postponement or cancellation of any lottery draw;
(f) Impossibility of the use of public or private telecommunications networks;
(g) Delays, losses, errors or omissions in or made by the postal or other delivery service or by the banking system;
(h) The acts, decrees, legislation, regulations or restrictions of any government or regulator;
(i) Failure of any telecommunications system.

15.3 Our performance is deemed to be suspended for the period that the Force Majeure Event continues, and we will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the Force

Majeure Event to a c[illegible]to find a solution by which our obligations under the

16. Limited Power of Attorney.

You hereby consent to the following Limited Power of Attorney (“Power of Attorney”) for the purchase, storage, redemption of Lottery tickets and distribution of winnings. You agree to designate Euro Lottery Services representative as your attorney-in-fact (“Agent”) on the following terms and conditions:

16.1 The Agent is authorised to act for you under this power of attorney as described herein.

16.2 The Agent may act and exercise power, authority and control on your behalf, with regard to Lottery ticket or lottery limited to the following enumerated powers:

16.3 To take possession, but not ownership, of a lottery ticket;

16.4 To store the lottery ticket in an appropriate storage facility;

16.5 To transport the lottery ticket from and to any point within the Jurisdiction of purchase, as necessary to take possession and control to place them into storage and to redeem them for winnings on your behalf; and To engage and dismiss agents and employees, in connection with the matters described herein, upon such terms as Euro Lottery Services determines.

16.6 You agree to designate Euro Lottery Services as your designated courier and representative and to authorise Euro Lottery Services to act on your behalf to purchase and store your lottery ticket, collect any individual or Group play (Syndicate) winnings and place your individual or Group play (Syndicate) winnings into your My ELS lotto account.

16.7 This Power of Attorney shall endure at any time you use Service and for any extended period of time for purchasing and redeeming lottery tickets and for the distribution of winnings, as applicable.

16.8 Third parties may rely upon the representations of the Agent as to all matters regarding powers granted to the Agent. No person who acts in reliance on the representations of the Agent or the authority granted under this Power of Attorney shall incur any liability to you or to your estate for permitting the Agent to exercise any power prior to actual knowledge that the Power of Attorney has been revoked or terminated by operation of law or otherwise.

16.9 No Agent named or substituted in this Power of Attorney shall incur any liability to [illegible] result of exercising the powers described herein.

16.10 Euro Lottery Services expressly disclaims ownership of any lottery ticket described herein. Registered customers who place an order retain all legal rights and ownership of lottery tickets properly ordered, subject to these Terms of Service.

17. Publicity.

17.1 We reserve the right to publicise and promote details of winners including but not limited to the sum of Winnings. We publish on the Website the name and geographical location by country of all winners and that you agree to us including your details (including personal data) on the Website if you are a winner at our discretion.

17.2 All media enquiries regarding us received by you must be referred to us immediately. You agree to fully indemnify us against all claims, losses, costs and expenses (including legal fees) arising out of any breach by you of the provision of this clause 17.

18. Severability.

If any of these Terms of Service or any provisions on a Account My ELS are determined by any court or competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.

19. Our right to vary these Terms of Service.

19.1 We have the right to revise and amend these Terms of Service from time to time.

19.2 Changes to these Terms of Service will be notified to you by a prominent notice on the website which you will need to accept by ticking the appropriate box, prior to coming into effect. Revised Terms of Service will also be notified on the website. Your Account My ELS will be governed by the amended terms as soon as the amendments are notified on the Website. If you are not happy with any amendments to these Terms of Service you can terminate your Account My ELS on giving us 7 days written notice by email. It remains your responsibility to check these Terms of Service periodically to

ensure that they meet your approval. If you continue with your Account My ELS

20. Third party rights.

Unless otherwise expressly stated, nothing within these Terms of Service shall create or confer any rights or any other benefits whether pursuant to the Account My ELS (Rights of Third Parties) Act 2001 or otherwise in favour of any person other than you and us.

21. No partnership or agency.

Nothing in these Terms of Service is intended or should be constructed as creating any partnership, agency or any other form of joint enterprise between you and us.

22. General.

22.1 In these Terms of Service, reference to the singular shall include references to the plural and vice versa. Headings are for convenience only and shall not affect interpretation.

22.2 In the event of any inconsistency between these Terms of Service and any other document referenced the English version of the Terms of Service will prevail.

23. Law and jurisdiction.

23.1 Your Account My ELS and the provision of the Services are governed by Cypriot law. Any dispute arising from, or related to, your Account My ELS and these Terms of Service shall be subject to Cypriot law and the parties submit to the exclusive jurisdiction of the courts of Cyprus.

23.2 The services provided by us are intended exclusively for customers who are not prohibited by the laws of any applicable jurisdiction.

23.3 We will not be liable for any illegal or unauthorised use of the Website or its respective services.

Version. 1.2025

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Since 1994 - Your lottery courier service for over 30 years!

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Euro Lottery Services and its associated brands have been operating for over **30 years** (since 1994).
We are an independent lottery courier service and are not affiliated with or endorsed by any lottery organisations or companies that manage products for which our services are employed. We make no claim of ownership regarding any intellectual property of any lottery organisation.

When ordering a lottery ticket through **our services**, you are placing an order for a lottery ticket and not purchasing a lottery ticket directly.
We buy lottery tickets physically at licensed retailers in the jurisdiction where your order was placed in your name and on your behalf. Our service includes the purchase of your lottery tickets. Managing and placing a scan of your lottery tickets in your account My ELS and we transfer winnings commission free to your bank account.

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